## **Team Member Expectations**

Thank you for being interested in joining our GLOWING team! Please read the expectations and broad job description below:)

**Appearance:** We ask for an overall family friendly appearance! Listed are examples of what we are looking for:

- Appropriate clothing (a staff shirt with solid pants such as khaki's, solid jeans, etc., appropriate shoes)
- Avoid dyed hair with extreme color (ex. Hot pink and lime green)
- No facial piercings, such as eyebrows, lips, septums, etc. (Nose piercings are
  acceptable under most circumstances, given that they are simple like a small stud or
  hoop.)
- Tattoos are acceptable, however, MUST be appropriate for a family oriented workplace, and/or coverable (No offensive symbols, words, or artwork).

## What we are looking for:

We are looking for a team member with the following qualities:

- Personable
- Customer service skills
- Hard working
- Likes to work with children and families
- Accountable
- Reliable
- Eager to learn
- Team player

## What to expect:

Working at Glow Putt Mini Golf includes various tasks and skills that are required or are able to be developed. Key skills include:

- Register operation and credit card machine operation
- Basic understanding of select computer programs
- Telephone etiquette
- Sanitary knowledge (how to clean a bathroom, cleaning golf balls, etc).
- Host birthday parties and events with a high skill level in customer service

Thanks again for being interested! Please keep this attached to your application when dropping it off! :) – Management